Copyright Office Modernization

Quick Facts

Quarter 2 | 2021

> Copyright Office modernization is the initiative to reimagine the entire Office by **1)** building a new enterprise IT system designed to be more flexible and easy for users to use, **2)** modernizing supporting IT systems, and **3)** further ensuring that Office practices and processes are efficient and productive.

ECS Development

The Enterprise Copyright System (ECS) will integrate and improve all of the Office's technology systems. Currently, the ECS's development involves applications for recordation, registration, public records, and licensing. The Office:

- Continued to add more users and organizations to the recordation system pilot.

- Launched a new release for the recordation pilot, which contains foundational concepts for data migration, search functionality, and future development efforts, including work on section 203 Notices of Termination functionalities.

- Recorded over 2,300 documents through the recordation system pilot since its launch.

- Began enhancing the **public record system pilot**'s functionality by working to enable a name directory, social media sharing, the ability to save records and searches, and improved search results relevancy.

- Continued registration development work on internal components required to support end-to-end processing of registration application packages. The first version of the clickable prototype has been created, and we continue to test with different user groups, providing the development team with the ability to adjust based on the feedback.

- Created wireframes for internal workflows of licensing Statements of Account and continued discussions of technical solutions to automate ingestion and review functions.

- Continued designing a set of common technical capabilities needed to support recordation, registration, licensing, the public record, and future ECS products. Examples of these capabilities include messaging, correspondence, payment, and financial services.

Historical Public Records

The Copyright Office continued to work on improving access to Historical Public Records. The Office:

- Continued the multiyear effort to digitize more than 26,000 record books to make them available online.

- Continued to provide online access to historical copyright card catalog records via the Virtual Card Catalog. The Copyright Office is working to improve optical character recognition metadata through a metadata cleanup effort to improve searchability.

Data Management Initiative

To advance its data management efforts, the Office:

- Continued to develop various internal dashboards which allow for reporting and data-driven insights. These dashboards include functionalities for registration; recordation; the Copyright Public Records System; copyright acquisitions, card catalog inventory, webpage insights; and more.

- Continued to work on a data mapping initiative that will unify and standardize data across the Historical Public Records and modernize the Copyright Public Records System.

Other Efforts

The Copyright Office undertook other efforts to improve its processes. The Office:

- Began the process for acquiring a warehouse management system, which will optimize operations by electronically tracking deposits.

- Continued to partner with the GSA Center of Excellence for Contact Centers to perform a needs assessment and gap analysis, develop a future state roadmap, and define a strategy in support of contact center service delivery and technology modernization.

- Continued the eCO upgrade to ensure continued operation. This upgrade is not related to modernization, but it helps sustain the existing legacy system until modernization solutions are fully operational.

- Continued exploring integration of the Office's general ledger financial system of record — the Legislative Branch Financial Management System, also known as Momentum — with the ECS to make business processes more efficient.

Outreach

The Copyright Office continues to keep the public informed about our progress through modernization webinars, social media accounts, and NewsNet announcements. The Office continued its bimonthly webinar series to keep the public up to date. The April 2021 webinar, the twelfth in the series, discussed how the Office is using the Scaled Agile Framework methodology to support development of the ECS.

Please contact us at **modernization@copyright.gov** to ask questions, share insights, and to learn about opportunities. To participate in the recordation pilot, please contact **recordation-pilot@copyright.gov**.